

Terms & Conditions for School Visits

General Terms and Conditions

- Teachers have duty of care for their students at all times.
- Schools to provide a minimum of one adult teacher/supervisor for every class group.
- Large groups will be divided into class groups of approximately 25 students. Tours run in all weather and will only be cancelled due to severe conditions.
- Q Station education programs involve all-weather outdoor activities, including significant walking; appropriate clothing and enclosed walking shoes must be worn.
- Students or teachers not wearing suitable clothing, especially footwear, may be asked to not Participate.
- School group bookings and rates subject to a minimum of 15 paid participants.
- Payment is due on the day of the tour, payable by cheque, credit card or eft.
- Cancellation of visits within 48 hours of the time and date scheduled are subject to a cancellation fee of \$150 except in the case of extreme weather activity, as decided by the organising teacher and the Education Program Manager
- Coach drivers may attend at student rates.
- The organizing teacher is responsible for communicating drop-off & parking conditions to the bus company and may be held responsible if the drivers do not comply.

Drop-off and Parking

- Entrance to the North Head through the stone Parkhill Arch (about 800 meters before the Q Station) is 3.1 meters in height. An alternate route for taller vehicles is on the opposite side of the road, please proceed with caution.
- Buses/coaches must drop students off at the round-about at the Q Station entrance as there is no provision to enter, park or turn around within the Q Station grounds.
- If the above is not complied with, the driver or bus company may be held responsible for any fines or damages incurred.
- Guides will meet your bus/coach to facilitate a safe offloading /loading of passengers.
- There is parking for twenty coaches further along North Head Scenic Drive.
The gates to the North Head close at 10pm and there is a fine for opening them after hours.
- There is also coach parking in Manly
- There may be access for 25-seater or smaller buses to park on-site with prior approval.

Arriving by Water

- Education guides will meet the ferry (or water taxi) to assist with students' disembarking/embarking
- Students should be advised to pay close attention to the instructions given by the crew for exiting/entering the boat safely

On-site

- Teachers and Education Guides will work together to provide a safe and relevant experience for all
- Teachers to supervise their students at all times
- In the wharf precinct for lunch or free time, students are welcome to assemble on the beach, grassy area opposite the Visitor Centre, or on the wharf
- There are areas undercover in case of heavy rain or inclement weather
- Students may make use of the café to buy drinks or snacks at the discretion of the teachers.
- No more than 5 students should be in the Café at one time
- Priority for use of the tables and chairs outside the café should be reserved for the other guests/visitors
- Students and teachers will be advised to stay behind the white picket barriers away from the gravel turning circle