



IMPORTANT INFORMATION ABOUT YOUR SPIRIT SEARCHING SLEEPOVER

Thank you for booking with Q Station, we hope you enjoy your tour!

Please read the below information about your tour. If you have booked on behalf of others it is your responsibility to pass these conditions on.

ARRIVAL

Please arrive at Q Station by 9:45pm and bring your gear to Reception. The Spirit Searching Sleepover bus and Tour Guide will meet you at Reception at 10pm to take you and your gear to your lair for the night. You will be returned to your vehicle at 8am the next morning.

Important: Please do not catch our regular Shuttle down to the Wharf Precinct, as a special Spirit Searching Sleepover bus will pick you up at the Hotel Reception at 10pm.

GETTING TO QSTATION

Car parking is available at Q Station. Alternatively public transport options may be available such as ferry and/or bus. See our website at www.qstation.com.au for links.

WHAT TO BRING

- Pillow
- Sleeping bag
- Blanket (in cold weather)
- Toiletries
- Water bottle
- Torch
- Enclosed shoes
- Camera (still)

FOOD

A light supper & continental breakfast will be provided. No alcohol is permitted. We recommend that you bring a bottle of water. You can bring snacks to consume after your tour.

FITNESS LEVEL, FOOTWEAR & CLOTHING

The Spirit Searching Sleepover is a walking tour and includes inclines & declines - enclosed flat, comfortable walking shoes and a moderate fitness level are required. Open toed shoes, and heels are not permitted on the tour. Tours go ahead in all weather conditions and are conducted inside and outside buildings. Please dress appropriately for the weather.

OTHER CONDITIONS

Please follow directions given by Q Station Staff. Consumption of alcohol is not permitted on the Spirit Searching Sleepover. Tour participants who have brought alcohol or are deemed by us to be intoxicated will be asked to leave and will not be issued a refund. Anyone disrupting the tour or are disrupting the tour will be asked to leave and will not be issued a refund. Smoking is permitted in designated smoking areas only.

TRANSFERS & CANCELLATIONS

Tour bookings can be transferred to another date within the next 3 months or cancelled via email 48 hours or more prior to your tour only. Cancellations or transfers will not be accepted on the day, or day before. Cancellations received at least 48 hours prior to your tour will be refunded to the card originally used and incur a 10% cancellation fee. Refunds will be issued within 10 working days.

PRIVATE TOURS

Private tours require a deposit at the time of the booking, final payment and numbers are required 2 weeks prior to arrival. Neither Cancellations nor refunds will be accepted within 7 days of the booking. Coaches are not permitted to park within Q Station grounds. Coach parking is available in surround areas. Any pre-tour dining must be pre-booked with the Boilerhouse. Please ensure that this information is passed to all participants of your private tour.

FILM & AUDIO RECORDING

Please note that no personal film or audio recording equipment is permitted on however please bring your still cameras to help capture the paranormal activity. Don't forget to tag your Q Station experience on social media: @qstation #qstationghosts

If you have any questions please contact Tour Reservations on 02 9466 1551 (Monday to Friday, 9am to 5pm) or email H8773-CR5@accor.com