

QSTATION GHOST TOURS

Sydney Harbour National Park - Manly



IMPORTANT INFORMATION ABOUT HALLOWEEN 2019

Thank you for booking with Q Station, we hope you enjoy your tour!

Please read the below information about your tour. If you have booked on behalf of others it is your responsibility to pass these conditions on to them.

TICKETS ARE NOT ISSUED - PRIOR TO YOUR TOUR STARTING, PLEASE CHECK IN WITH THE TOURS DESK WHICH IS LOCATED AT THE VISITORS CENTRE. YOUR NAME WILL BE CHECKED OFF ON OUR MANIFEST BY THE GUIDES ON YOUR ARRIVAL. PLEASE BE ON TIME FOR YOUR TOUR.

GENERAL CONDITIONS

Our Family Fright Night and Halloween Scream tours run for 90 minutes scheduled Friday 25th October- Thursday 31st October 2019. To add to our Halloween atmosphere we'd love for you to come in costume, but please be mindful that this is a walking tour so enclosed toe, flat, comfortable walking shoes are required. Your tour will be conducted inside & outside buildings and will go ahead in all weather conditions. Please dress appropriately for the weather. Food is not permitted on tour, but you may bring a bottle of water.

Smoking & consumption of alcohol are not permitted during the tour. Those that are deemed by us to be intoxicated or are disrupting the tour will be asked to leave & will not be issued a refund.

AGE RESTRICTIONS

Family Fright Night is our family orientated tour and all bookings should include a child aged 5-14 years. Adult only groups will not be accepted on this tour.

Halloween Scream is for those aged 15 years and over only. All persons under the age of 18 years on both tours must be accompanied by an adult.

ARRIVAL

Please arrive at Q Station at least 30 minutes before the start of your tour. A complimentary internal shuttle bus connects our car park/Hotel Reception, with the Wharf Precinct and Luggage Store Visitor Centre, where your tour starts.

GETTING TO QSTATION

Car parking is available at Q Station. Alternatively please utilise public transport to Manly and catch a taxi as public transport is unavailable to Q Stations in the evenings. See our website at www.qstation.com.au for links.

DINING OPTIONS

The **Boilerhouse Restaurant & Bar** will be open each night from 6pm. Casual dining options from the **Engine Room Bar** menu will be available each night after 5pm, with the bar opening every Friday and Saturday nights from 6pm (also open Halloween night). For all bookings and enquiries, contact 02 9466 1511 or boilerhouse.sydney@accor.com. The Luggage Store Visitor Centre Cafe will also be open until 8pm on Friday and Saturday nights serving hot drinks and snacks.

CANCELLATIONS

Tour bookings can be cancelled via **email 72 hours** or more prior to your tour only. As these are special Halloween events, bookings cannot be transferred to another date; you are welcome to give your ticket to someone else. Funds will be returned to the card used for the purchase & incur a 10% cancellation fee. Refunds will be issued within 10 working days. In the case of severe weather, the event may be modified to ensure the safety and comfort of all guests. We cannot be held responsible for any transportation, accommodation, loss of earnings or any other associated costs the guest has incurred due to cancellation of our tours.